ST. CLAIR COLLEGE

IT INSIGHTS

November 2023 • Issue 05

FEATURED PROJECTS & INITIATIVES

IT Client Services: We're working on improvements to the OneCard process, implementing some new technologies to make getting and using your SCC Student OneCard even Easier!

IT Systems: Embracing Cloud Technology - The IT Department is moving college websites to the cloud as part of its ongoing effort. With this move, we are transforming our digital landscape, expanding security, flexibility and quality of service for Students across the Globe.

IT Enterprise: We've been busy adding and upgrading Security Cameras at various locations. Along with our existing security measures, these upgrades help to provide more safety, visibility and a greater security presence. It also provides peace of mind for Staff and Students, allowing them to focus on what matters so they can Start Here and Go Anywhere!

MONTHLY FEATURES

IT CLIENT:

It's here to make our lives easier, but does it really?

Find out what all the hype is about with some basics on ChatGPT.

IT ENTERPRISE:

Do you know how much email flows through the college systems?
On average, there are about 1.5M emails, per month, coming in and out from staff and students. Approximately 1.2M of those are incoming, so about 300,000 are messages being sent out.

IT SYSTEMS:

We kindly encourage all Faculty members and Students to check their class schedules on a weekly basis.

This will help ensure everyone stays informed about possible changes and updates.

This might seem like a lot, but Globally, it is projected to be about 347B emails sent and received this year!

THE CYBERSECURITY CORNER

Protecting Yourself Online: How to Recognize and Avoid Deceptive Tricks

In our world today, where we use the internet for almost everything, there's a hidden danger we should all be aware of: deceptive tricks used by bad actors to fool us into giving away our personal information or money. This trickery is known as social engineering, and it can happen to anyone. In this article, we'll break down what social engineering is, why it's risky, and simple steps to protect yourself.

Understanding the Dangers of Social Engineering:

Your Personal Info at Risk: Social engineering is all about tricking people into revealing personal info like your name, address, or even your bank details. This stolen information can be used to steal your identity, steal your money, or harm your reputation.

Money Matters: Bad actors might use social engineering to con you into sending them money or giving them access to your bank account. This can lead to serious financial trouble, both for individuals and businesses.

Watch Out for Tricky Links: Sometimes, these scammers send you links or files that, when you click on them, infect your computer with harmful software. This can lead to someone snooping on your online activity, stealing your data, or even taking over your computer.

Tips to Stay Safe:

Trust, but Verify: If you get a message, email, or call from someone you don't know or weren't expecting, be cautious. Double-check the person's identity before you share any personal info or do what they ask.

Learn About Scams: Find out more about common tricks like phishing emails, fake stories, or people pretending to be someone they're not. The more you know, the better you can protect yourself.

Double Security with 2FA: Whenever you can, add extra security to your online accounts by turning on something called "two-factor authentication" (2FA). It's like having a secret code on top of your password to keep your accounts safe.

Be Careful with Personal Info: Think twice before sharing personal stuff on social media. The less info bad actors have about you, the harder it is for them to trick you.

Check Before You Act: If someone wants you to send money or give out your info, don't just rush into it. Check with the person or organization using their official contact info to make sure it's legit.

Keep Your Tech Updated: Make sure your computer and phone software is always up-to-date. This helps keep you safe from sneaky attacks on older software.

Speak Up: If you think someone's trying to trick you, tell someone you trust, like a family member, friend, or your workplace IT team. They can help you stay safe.

Social engineering tricks can be pretty convincing, but with a few simple steps and a little caution, you can protect yourself online. It's like knowing how to spot a magician's trick; once you know the secret, you won't fall for the deception. Stay safe, and enjoy your online adventures!

GRIFF'S PRO TIP OF THE MONTH

Staff, did you know that if you are not sure how to do something in BlackBoard, you can send an email to BBHelp@stclaircollege.ca for guidance?

THIS MONTH'S CONTEST

Can you solve our IT Insights Crossword?
Find all the answers and upload your finished sheet for a chance to be this month's winner!

View the Crossword on our website.

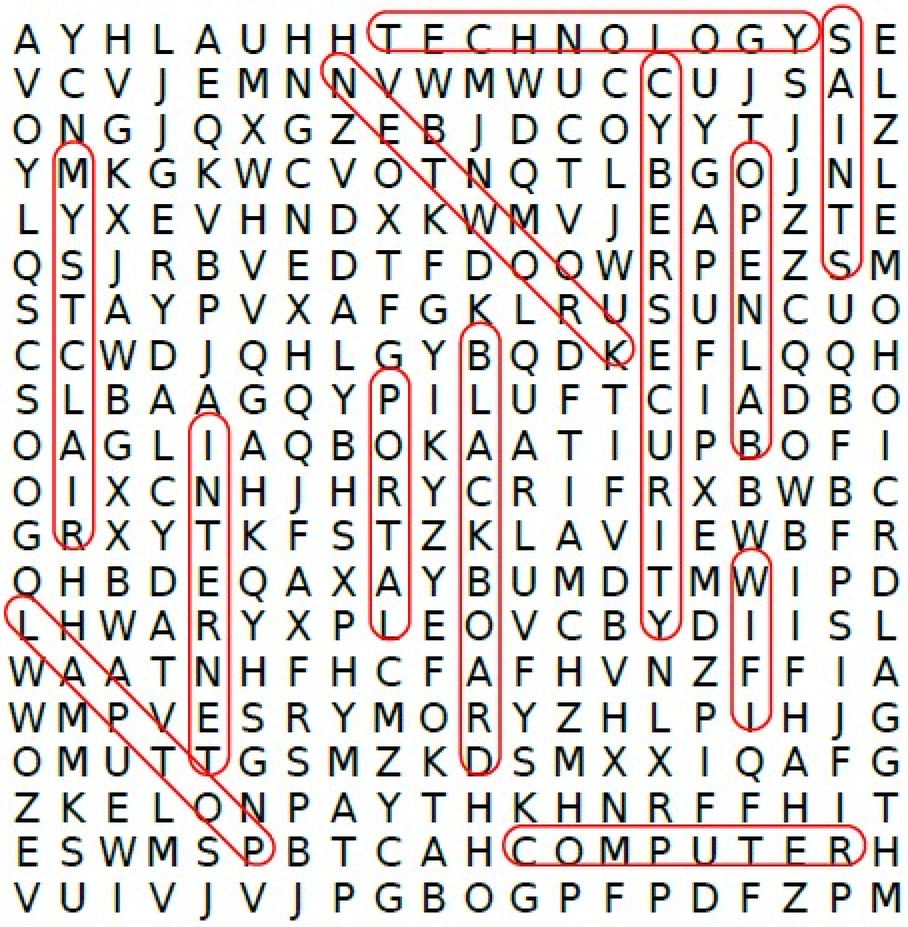
Use this online form to submit your answer. Three (3) winners will be chosen at random.

Click here to see contest rules.

LAST MONTH'S CONTEST WINNERS

Congratulations to our 3 WINNERS from last month's contest!

They were able to **complete the Word Search** and find all the answers.



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O	N	G	J	Q	X	G	Z	E	B	J	D	C	O	Y	Y	T	J	I	Z
Y	M	K	G	K	W	C	V	O	T	N	Q	T	L	B	G	O	J	N	L
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Q	S	J	R	B	V	E	D	T	F	D	O	O	W	R	P	E	Z	S	M
S	T	A	Y	P	V	X	A	F	G	K	L	R	U	S	U	N	C	U	O
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S	L	B	A	A	G	Q	Y	P	I	L	U	F	T	C	I	A	D	B	O
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V	U	I	V	J	V	J	P	G	B	O	G	P	F	P	D	F	Z	P	M

Teh Chai Liu **Phil Aylesworth** **Deepak Kumar**

HOURS OF OPERATION:

IT HELPDESK (x2500)

Mon-Thu: 8am to 8pm
Fri: 8am to 7:30pm

IT CLIENT SERVICES

Mon-Fri: 8am to 10pm
September - June
Mon-Fri: 8am to 5pm
June-September

IT AUDIO/VIDEO

Mon to Thu: 8am to 8pm
Fri: 8am to 7:30pm

Something you'd like to see in future issues?
Drop Us a Line